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## Nature Nicki Logo.png

## Nature Nicki customer privacy notice

This privacy notice tells you what to expect us to do with your personal information.

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## Contact details

### Telephone: 07828728820

### Email: NatureNickiFS@gmail.com

## What information we collect, use, and why

We collect or use the following information **for student education and welfare**:

* Names and contact details for students/children
* Names and contact details for carers
* Date of birth
* Dietary requirements (including vegetarian, vegan, gluten free and halal requirements)
* Special Educational Needs and Disabilities (SEND) or additional support information (includes reasonable adjustments and special educational needs and disabilities)
* Photographs
* Attendance and reason for absence data

We also collect or use the following information **for student education and welfare**:

* Health information

We collect or use the following personal information for **dealing with queries, complaints or claims**:

* Names and contact details
* Address
* Information relating to health and safety (including incident investigation details and reports and accident book records)
* Correspondence
* Special Educational Needs and Disabilities (SEND) or additional support information (includes reasonable adjustments and special educational needs and disabilities)
* Attendance and reason for absence data

We also collect the following information for **dealing with queries, complaints or claims**:

* Health information

We collect or use the following information **for information updates or marketing purposes**:

* Names and contact details
* Marketing preferences
* Photographs
* Records of consent, where appropriate

## Lawful bases and data protection rights

### Our lawful bases for the collection and use of your data

Our lawful bases for collecting or using personal information **for student education and welfare** are:

* Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to

withdraw your consent at any time.

Our lawful bases for collecting or using personal information for **dealing with queries, complaints or claims** are:

* Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

Our lawful bases for collecting or using personal information **for information updates or marketing purposes** are:

* Consent - we have permission from you after we gave you all the relevant information. All of your data protection rights may apply, except the right to object. To be clear, you do have the right to withdraw your consent at any time.

## Where we get personal information from

* Parents or carers

## How long we keep information

All information will be kept for 6 months after last attendance at a Nature Nicki Forest School session with the exception of Accident Book entries which will be kept for 3 years from the incident.

## How to complain

If you have any concerns about our use of your personal data, you can make a complaint to us using the contact details at the top of this privacy notice.

If you remain unhappy with how we’ve used your data after raising a complaint with us, you can also complain to the ICO.

The ICO’s address:

Information Commissioner’s Office  
Wycliffe House  
Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Helpline number: 0303 123 1113

Website: [https://www.ico.org.uk/make-a-complaint](https://ico.org.uk/make-a-complaint/)

## Last updated

1 January 2025

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